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The Travelers Warranty

Travelers Guarantee Company of Canada led the way in being the first insurance company to be approved by the Financial Institutions Commission to deliver warranty coverage for new homes in British Columbia. Travelers Guarantee takes great pride in providing new home buyers with strong protection in the warranty coverage pursuant to the Homeowner Protection Act & Regulations. The comprehensive 2-5-10 Home Warranty Certificate provides new home buyers with security and peace of mind in one of the most significant, and exciting purchases most people make in their lifetime. The Travelers Guarantee Warranty provides important protection and coverage to new home buyers both before and after buying a new home:

Material & Labour Warranty

Year 1 – Any defect in materials and labour

Year 2 – Defects in materials and labour supplied for:

1. gas, electrical, plumbing, heating ventilation and air-conditioning delivery and distribution systems;
2. exterior cladding, caulking, windows and doors that may lead to detachment or material damage to the new home;
3. coverage for any defects in materials and labour rendering the new home unfit to live in; and
4. subject to Subsection A.1.2., coverage for non-compliance or a violation of the building code

5 Year Building Envelope Warranty

Coverage for the building envelope for up to five years for defects in the building envelope of a new home, including a defect which permits unintended water penetration such that it causes, or is likely to cause, material damage to the new home.

10 Year Structural Defects Warranty

Coverage for structural defects for up to ten years for:

1. any defect in materials and labour that results in the failure of a load bearing part of the new home; and
2. any defect which causes structural damage that materially and adversely affects the use of the new home for residential occupancy.

Note: For complete warranty coverage information, please refer to the 2-5-10 Home Warranty Certificate.

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